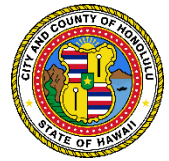




# 'Ewa/'Ewa Beach COVID-19 Information CITY COUNCIL DISTRICT 9

'Ewa, 'Ewa Beach, Mililani, Waikale, Village Park, and Royal Kunia



Tel. 808.768.5009 · E-mail: [rmenor@honolulu.gov](mailto:rmenor@honolulu.gov) · [www.facebook.com/CouncilmemberRonMenor](http://www.facebook.com/CouncilmemberRonMenor)

## Message from Councilmember Ron Menor

As I write this, we are all adjusting to a new normal - one where the terms "community spread", "stay-at-home", "social distancing" and "essential workers" have taken on a significance that none of us could have envisioned just three weeks ago. The fear for the safety and health of our loved ones: our children, our parents, our grandparents, and our neighbors is palpable. Our worry over our individual and collective economic survival is like a big shadow that follows us wherever we go. Moreover, we oftentimes feel anxiety about concerns over avoiding becoming infected or infecting those we love and care about.

I know this: We are all 'ohana and we will make it through this crisis if we heed best practices and rely upon one another and the help being offered by so many in our community. I have researched and listed below places to get the help you need on a wide range of topics and subjects. My staff and I are and will remain available to help. Have hope, take care, and stay safe.

Very sincerely yours,

### COVID-19 UPDATES

#### City and County of Honolulu

COVID-19 Resources:

Website: [www.oneoahu.org](http://www.oneoahu.org)

Phone: 768-CITY (2489)

Email: [covidresponse@honolulu.gov](mailto:covidresponse@honolulu.gov)

#### State of Hawai'i Department of Health:

Website: [www.hawaiiicovid19.com](http://www.hawaiiicovid19.com)

Phone: 2-1-1 (7 a.m. to 10 p.m.)

Text: (877) 275-6569

Live Chat: [www.auw211.org](http://www.auw211.org)

Email: [info211@auw.org](mailto:info211@auw.org)

Open 7 days a week, 7:00 a.m. – 10:00 p.m.

#### U.S. Department of Health & Human Services Centers for Disease Control and Prevention

[www.cdc.gov](http://www.cdc.gov)

[www.coronavirus.gov](http://www.coronavirus.gov)

Phone: (800) 232-4636

Email: <https://wwwn.cdc.gov/dcs/contactus/form>

Open 24/7

### IMPORTANT UPDATES

#### Although Driver License and Satellite offices are closed, phone lines are still open

While Driver License offices and Satellite City Halls are closed, the public will have a lot of questions over driver license, state ID, Real ID, motor vehicle and other satellite services. In an effort to keep things simple to the public, immediate answers and/or information will be available via telephone with an actual person. For questions concerning Driver Licenses, please call (808) 768-9100. For Motor vehicle and other services, please call (808) 768-3798.

#### Honolulu Mayor issues additional measures to stop COVID-19 spread

Mayor Caldwell issued the closure of private golf courses/clubs, tennis courts/clubs, and similar sports facilities on O'ahu to further promote social distancing. This took effect on Wednesday, April 1 at 4:30 p.m. and will continue through 4:30 p.m. on Thursday, April 30.

#### HOV Lane Open for All to Use

In accordance with Governor Ige's Stay-at-Home and Work-at-Home orders and considering the decreased volume of traffic, the State Department of Transportation has suspended the use of the zipper lane and has

opened the High Occupancy Vehicle (HOV) lanes for all drivers to use. This took effect on Wednesday, March 25. <https://hidot.hawaii.gov/highways/hdot-special-use-lanes-temporarily-stop-operations-march-25/>

### **Hawaii State Department of Education (HIDOE) to provide grab-and-go breakfast and lunches**

HIDOE is implementing the Seamless Summer Option program a few months earlier than scheduled. Certain schools will be providing breakfast and lunch free of charge to children 18 years or younger, regardless of eligibility for free or reduced price meals. For a list of Grab and Go sites:

<http://www.hawaiipublicschools.org/DOE%20Forms/Emergencies/2020GrabandGo.pdf>

Updates will be posted at <http://bit.ly/COVID19HI> or call (808) 784-6200.

### **TheBus to Operate on Holiday Schedule**

TheBus will be running on a holiday schedule Monday through Friday. Please use TheBus for essential travel only and if you're sick, stay at home. For more information on TheBus, call 848-5555 or visit <https://www.thebus.org/>.

### **Letter to the President requesting travel ban to and from Hawaii**

The Mayors of the City and County of Honolulu, County of Maui and County of Kauai, wrote a letter to President Trump requesting that he issue an order that restricts all non-essential domestic travel to the State of Hawaii until April 30, 2020. A digital copy of the signed letter is available at:

<https://www.honolulu.gov/mayor/proclamations-orders-and-rules.html>

### **Mandatory 14 day self-quarantine on all inter-island Travel**

Gov. David Ige signed a fourth supplementary proclamation that requires all residents and visitors traveling between any of the islands in the State of Hawaii to self-quarantine for 14 days. All who travel inter-island will be required to fill out and sign an Interisland Declaration Form.

## **COVID-19 RESOURCES/ASSISTANCE**

### **Unemployment Assistance**

File your unemployment claim on this website: <https://labor.hawaii.gov/ui/>. Existing Claims Questions/ Unemployment Phone Appointments: (833) 901-2275. With over 200,000 unemployment claims filed, they have had difficulty with their phone lines. They hope to have it resolved soon. Please try to reach them at (808) 586-8970, or (808) 762-5752 for over-the-phone application appointments, or (808) 762-5751 to reset an application password. COVID-19 FAQs: <https://labor.hawaii.gov/covid-19-labor-faqs>

### **Medical Insurance for Low Income Individuals**

Medical coverage is available for eligible low-income Hawaii residents. Hawaii has two medical assistance programs called Hawaii QUEST and Medicaid Fee-For-Service. For more info, call (808) 587-3521.

#### Hawaii QUEST:

Hawaii QUEST, commonly known as QUEST, is a program that provides health coverage through health plans for eligible Hawaii residents. It provides medical and mental health services. QUEST is administered by the Department of Human Services, Med-QUEST Division and is financed through the State of Hawaii and the Federal Centers for Medicare and Medicaid Services. It does not cover dental care.

<http://humanservices.hawaii.gov/mqd/quest-overview/>

#### Hawaii Medicaid Fee-For-Service

For low income eligible individuals age 65 and over, or who are certified as blind or disabled, coverage is provided under Hawaii's Medicaid Fee-For-Service Program where providers are paid directly for covered services. This program provides limited dental care.

<http://humanservices.hawaii.gov/mqd/medicaid-fee-for-service/>

### **Homeowners – Protection from Foreclosure**

Federally insured mortgage loans contain special protections under the CARES Act protecting homeowner-borrowers from having their mortgages foreclosed upon due to financial hardship. The CARES Act provides 180 days forbearance to qualifying homeowner-borrowers which may be extended for another 180 days at the borrower-homeowner's request. For more info, call (855) 411-2372

Website: <https://www.consumerfinance.gov/find-a-housing-counselor/>

### **Renters – Protection from Eviction**

For 120 days after enactment of the CARES Act, property owners are prohibited from filing for eviction against or charging any fees for unpaid rent and fees to a tenant in properties with federally guaranteed loans or participating in federal housing programs. Property owners must also issue a notice to tenants to vacate 30 days before an eviction and the notice to vacate cannot be issued during this 120-day period. For more info, call (808) 536-4302 or to website: <https://www.legalaidhawaii.org/>

### **Concerning the increase in domestic violence during “Shelter in place”**

"Shelter in Place" orders to minimize the spread of COVID-19 may increase the likelihood of domestic violence between an abuser and a victim forced to 'shelter in place' together. Help is available. Go to the following website: <https://humanservices.hawaii.gov/ssd/domestic-violence-resources/>

Individuals needing support can contact the Domestic Violence Action Center. Call the Oahu Helpline at (808) 531-3771 or utilize the New Text Line at (605) 956-5680. Hours are from 8 a.m. to 5 p.m. Monday through Friday. For assistance outside those hours, individuals can contact the National Domestic Violence Hotline, which is available 24/7 at (800) 799-SAFE (7233). In an emergency, call 911.

### **SNAP (Supplemental Nutrition Assistance Program)**

SNAP provides food and nutritional support to low-income and needy households, is funded through the U.S. Department of Agriculture (USDA), and is administered in Hawaii by the Department of Human Services (DHS) Benefit, Employment & Support Services Division (BESSD). Hawaii residents seeking SNAP assistance must fill out a standard benefits application printable/fillable form – available at: [https://humanservices.hawaii.gov/bessd/files/2020/03/SNAP\\_Application\\_2019-form-fillable-3-23-20-final.pdf](https://humanservices.hawaii.gov/bessd/files/2020/03/SNAP_Application_2019-form-fillable-3-23-20-final.pdf). Call (855) 643-1643 or go to website: <https://humanservices.hawaii.gov/bessd/snap/>.

### **Temporary Assistance to Needy Families (TANF)**

Temporary Assistance to Needy Families is administered by the Benefits and Services Division (BESSD) of the State of Hawaii Department of Human Services. It is available to needy families that apply and meet the criteria. Call (855) 643-1643 or go to website: <http://humanservices.hawaii.gov/bessd/tanf>

### **Hawaii Foodbank offers Emergency Assistance**

Families and individuals in need of food may contact the Hawaii Foodbank at (808) 836-3600. Or online at: [www.hawaiifoodbank.org/emergency-assistance](http://www.hawaiifoodbank.org/emergency-assistance)

### **Income Taxes**

Federal Income Tax deadlines to file and pay federal income taxes extended to July 15, 2020.

Call (808) 566-2705 or go to website: <https://www.irs.gov/coronavirus>

State Income Tax deadlines to file and pay state income taxes extended to July 20, 2020.

Call (808) 587-4242 or go to website: [www.tax.hawaii.gov](http://www.tax.hawaii.gov)

### **Small Business Assistance/SB Loans**

SBA Economic Injury Disaster Loan Program

Call (808) 541-2990 or go to website: <https://www.sba.gov/>

<https://invest.hawaii.gov/sba-economic-injury-disaster-loan-program/>

### **Small Business Paycheck Protection Program**

Provides small businesses with funds to pay up to 8 weeks of payroll costs including benefits. (Other costs may qualify; see program details.) Funds are in the form of loans and will be forgiven if used for specified purposes and if employees are kept on the payroll or rehired quickly. All small businesses with less than 500 employees are eligible. Non-profits, independent contractors, and sole proprietors are included. Small businesses and sole proprietorships may now apply. Independent contractors and self-employed individuals may apply beginning April 10, 2020.

Apply to Federally Insured Depository Institutions, Federally Insured Credit Unions, and Farm Credit System Institutions. Contact your local lender or bank to see if they are participating. Terms and conditions are governed by the CARES Act. For more information, call (808) 541-2990 or go to: [www.sba.gov](http://www.sba.gov)

### **AARP Provides Assistance to Kūpuna**

Kūpuna dealing with isolation and loneliness may call the AARP Hawaii State Office at (866) 295-7282 or go to: <https://aarpcommunityconnections.org/>

### **Kūpuna Info**

Hawai'i Meals on Wheels is dedicated to helping kūpuna and individuals with disabilities preserve their independence at home by providing hot, nutritious meals and regular personal contact.

Website: [www.hmow.org](http://www.hmow.org)

Phone: (808) 988-6747

Email: [hmowed@hawaii.rr.com](mailto:hmowed@hawaii.rr.com)

## **ADDITIONAL INFORMATION**

### **Emergency Paid Leave**

Website: <https://www.dol.gov/agencies/whd/pandemic/ffcra-employee-paid-leave>

### **Veterans**

Call (844) 698-2311 or go to website: <https://www.va.gov/coronavirus-veteran-frequently-asked-questions/>

**Hawai'i Emergency Management Agency (HI-EMA)** is the emergency management agency for the State of Hawaii, is located in Diamond Head Crater, and coordinates the four county emergency management agencies for Oahu, Hawaii, Maui, and Kauai. Call (808) 733-4300 or see link below.

<https://dod.hawaii.gov/hiema/contact-us/about-us/>

### **COVID-19 Screening**

Website: <https://hawaiiicovid19.com/screening/>

### **Up-to-date Hawaii's COVID-19 Demographics and Information**

<https://health.hawaii.gov/coronavirusdisease2019/what-you-should-know/current-situation-in-hawaii/>

### **CARES Act**

<https://www.congress.gov/bill/116th-congress/house-bill/748/text>

### **The Office of Senator Brian Schatz**

(808) 523-2061

<https://www.schatz.senate.gov/coronavirus>

### **The Office of Senator Mazie Hirono**

(808) 522-8970

<https://www.hirono.senate.gov/information-and-resources-about-coronavirus>

### **The Office of Congressman Ed Case**

(808) 650-6688

<https://case.house.gov/coronavirus/>

### **The Office of Representative Tulsi Gabbard**

(808) 541-1986

<https://gabbard.house.gov/covid-19-response-information-and-resources>

### **The Office of Governor David Ige**

(808) 586-0034

<https://governor.hawaii.gov/>

### **The Office of Mayor Kirk Caldwell**

(808) 768-4141

<https://www.honolulu.gov/mayor/>